

## MILKING AND MASTITIS MANAGEMENT

On-farm Skills Check

## MILKING AND MASTITIS MANAGEMENT SKILLS CHECK

Task	Satisfactory Competency	Unsatisfactory
Safely bringing the cows to the dairy in a calm manner	Consistently and accurately prepares the dairy appropriately before bringing in the cows  Operates vehicles according to farm procedures  Accurately observes and responds to obstacles when operating the vehicle on the farm and around the cows.  Operates the vehicle at safe speed  Sets gates as required to get cows in  Keeps an appropriate distance away from the cows to allow them walk at their own pace  Can explain cows' natural behaviours including flight zone, cows' field of vision, herding behaviour and pecking order or dominance behaviour  Identifies problems in the paddock (e.g. leaking troughs)	Forgets to organise gates and ensure the dairy is ready to receive the cows  Does not operate the vehicle according to farm procedures  Does not yet operate the vehicle at safe speed  Not avoiding bumps, humps and holes  Moving quickly when near the cows  Cows show that they are rushed by putting their heads up in the air  Noisy and/or rushing when bringing the cows in or in the dairy  Unaware or unable to apply principles of cows' flight zone  Unable to or does not identify problems in the paddock (e.g. leaking troughs, broken fences etc)
	Behaves in a manner that minimises stress for both cows and people	
Identifying hazards	Hazards (hot water, slip, trip hazards, chemicals, noise, low bars) can be identified in the dairy and risk mitigation ideas offered.  Hazards (when identified) are reported appropriately and in a timely manner  Describes ways to minimise risk when hazard identified	Missing or ignoring hazards  Does not report hazards (when identified) appropriately and in a timely manner  Cannot describe ways to reduce risk when hazard pointed out by on-farm coach
Put on PPE	Always wears appropriate PPE including boots, apron and milking gloves and keeps clean throughout milking	Does not wear appropriate and clean PPE in the dairy  Specifically:
Cows settling as they come into the dairy	Can describe the milk let-down process and why it is important  Correctly brings cows into the dairy (if required; from the back of the yard) without disrupting natural cow flow	Cannot describe let-down process or its importance Is loud, moves quickly and/or rushes cows entering and exiting the dairy  Does not correctly bring cows into the dairy and disrupts natural cow flow
Assess hygiene of teats before milking	Consistently and correctly washes and dries teats that require cleaning before putting cups on	Places cups on teats that are contaminated (dirty/muddy)  Does not dry teats after washing

Cups On	Identifies cows that are agitated and responds appropriately or requests assistance if needed  Identifies cows that are marked and takes appropriate action to segregate milk from the vat  Safely approaches cows, holding the cups correctly  Correctly attaches cups to cow and in a timely manner  Correctly attaches cups to a "three teater"  Recognises cups slips or twisted clusters, and corrects as required	Does not identify cows that are agitated and respond appropriately or requests assistance if needed Puts head or hands unsafely beyond the rails towards the cows Uses incorrect technique (such as cups twisted or applied to incorrect teats) or takes a long time to put cups on All four cups are put on a "three teater" or not correctly attached A marked cow is not identified and/or milked into the vat Cup slip is not identified or corrected
Applying post- milking teat disinfection	Safely approaches cow and watches whilst applying teat disinfectant to all teat surfaces  Consistently achieves adequate coverage of all teat surfaces with teat disinfectant.  Adjusts approach if a cow is demonstrating signs of agitation.	Does not recognise the signs of agitation with a cow that may need care when teat spraying  Does not take care when applying teat disinfection  Does not consistently achieve adequate coverage of all teat surfaces with teat disinfectant.
Self- checking technique of teat spraying	Uses paper towel to assess coverage and can detail what shows good application  Observes cows' teats as they exit the dairy	Not able to perform paper towel test and/or say whether paper towel check shows good or poor application of spray  No cross checking all cows' teats disinfected as the cows leave the dairy
Assesses end of milking	Observes back quarters as well as milk flow into the claw bowl to appropriately decide the end of milking  Able to recognise and re-apply cups if a cow has not milked out completely.  Removes cups at appropriate time, as milking ends	Does not pick up the signs that a cow has finished or is close to finishing milking  Not able to recognise and/or does not re-apply cups if a cow has not milked out completely.  Removes the cups while the cow is still milking well
Removes the cups safely	Kinks long milk tube correctly to stop vacuum and allows time for cups to fall away from teats  Supports cups as they come away from the teats to remove cups  Recognises when air admission hole is blocked	Uses vacuum release button to break vacuum Pulls cups off before vacuum has been sufficiently released Does not recognise when air admission hole is blocked
Detecting mastitis	Can describe and recognise signs of clinical mastitis  Correctly and safely strip checks cows  Ensures gloves are kept clean and does not get milk not on gloves  Can recognise clinical mastitis when strip checking a cow  Communicates with senior staff for appropriate management when a case of clinical mastitis is detected	Cannot describe and/or recognise signs of clinical mastitis  Unable to extract milk on a strip check  Gets milk on gloves consistently or does not keep gloves clean  Unable to identify if a cow has mastitis clinical mastitis after strip checking  Fails to communicate with senior staff when mastitis suspected

Conducts
themselves
in a calm,
confident
manner to
allow cows'
to safely
and calmly
leave the
dairy

Moves calmly and deliberately throughout all aspects of milking while in the dairy

Positive behaviours (patting, speaking calmly, moving slowly amongst the cows) demonstrated

Speaks loudly or shouts

Moves quickly and unpredictably

Inappropriate clapping and flapping of arms near the cows

Rough handling of the cows